

## Terms and Conditions - January 2014

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### 1. Conditions

Parfum d'épices and/or « we » is represented by Parfum d'épices Sàrl, Route de Chavannes 62, 1007 Lausanne. « You » is represented by the client receiving the service. The client receiving the service acknowledges agreeing, at time of order confirmation, to the terms and conditions described in the present document, and accepting them unconditionally.

### 2. Designation of the order

The term « order » describes the reservation of a service, from a culinary workshop to a class, team building, or private event catering (home chef, cocktail party, or sales promotion) for a given date, place, and number of participants. The ordering of spices as well as gift vouchers is also included in the designation « order ». Only the payment terms differ.

### 3. Place of service delivery

During home services, inside the company or with a commercial provider, the client commits to leaving unrestricted access and use of the premises, free of charge, to Parfum d'épices. For an event taking place in an exterior location, lease costs are charged to the client, and the amount of the fare clearly stated in the offer. All risks associated with the use of such space are entirely under the client's responsibility : Parfum d'épices disclaims any liability for the potential damages caused by the participants.

### 4. Price

The prices indicated are fixed and in Swiss Francs. The VAT is clearly indicated when it is due. The prices registered on the order confirmation are authentic. In the case of a pricing error, Parfum d'épices reserves the right to any modification, while offering the client the opportunity to cancel his order if the revised price does not suit him.

### 5. Timing and content of the service

Timing of the service as well as menu descriptions as depicted in the offer, are subject to modification. Such modifications can occur at any time, instigated by Parfum d'épices, as long as the nature of the service remains unaltered.

### 6. Order confirmation

An order is considered unmodifiable once it is confirmed by the client through contact form, email, telephone or signed offer, Parfum d'épices reserves the right to decline any order unilaterally. After confirmation of an order, the client commits to receiving the full service, as well as the number of participants and the total sum resulting from the order. Parfum d'épices is not liable to pursue the participants individually in a case of none-payment or dispute. The final count of participants must be sent to Parfum d'épices at least 10 working days before the date of the event. After such time, only the number of participants as appearing on the initial order will be considered.



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### 7. Payment

Payment of an order takes place by bank transfer based on the invoice.

The account details to be used for any payment are the following :

ACCOUNT OWNER : Parfum d'épices Sàrl, Route de Chavannes 62, 1007 Lausanne

ACCOUNT NUMBER : L 5331.88.25

BIC : BCVLCH2LXXX

IBAN : CH05 0076 7000 L533 1882 5

BANKING ADDRESS : Banque Cantonale Vaudoise 1003 Lausanne

50% of the total sum must be settled upon reservation, payable within 10 days. The balance outstanding must be paid at the latest 5 working days before the date of the booked event.

In the case of a reservation for an event taking place less than 15 working days away, the total sum is due in full, payable within 10 days. In certain extraordinary circumstances and with the certified agreement of Parfum d'épices only, the total may be paid in full on the day of the event, in cash.

Regarding spices and gift voucher orders, the payment takes place on invoice within 10 days. In the case of a new client, payment is required at same time as the order.

Unpaid invoices on time are followed by a first and unique reminder with a 10 days payment deadline. After this, the standard procedures for prosecution take place.

### 8. Cancellation of a service

Parfum d'épices must necessarily be informed of any cancellation, whatever the reason, 10 working days before the event. After such time, no date change or refund request will be considered. The full price of the service is due to Parfum d'épices if the cancellation takes place less than 10 working days before the event.

The people within an event may be interchanged with no additional costs by informing (via email, contact form, or telephone) Parfum d'épices. The cancellation of an event before 10 working days gives way to a 50% refund in form of a credit note for a forthcoming order. Exceptionally a cash refund can also be considered, with the preliminary agreement of Parfum d'épices.

Parfum d'épices reserves the right to cancel the service in the event of force majeure without further notice. In such case, Parfum d'épices commits to a full refund of the order or to offering a new date for the event. The client may not, under any circumstances, claim damages.

### 9. Company Legal Headquarter

Parfum d'épices Sàrl, Route de Chavannes 62, 1007 Lausanne.

No IDE: CHE-147.986.539

The company is represented by Jérôme Binder.

In case of disputes, Lausanne is appointed as jurisdiction.

